

EN Troubleshooting Guide Motorized Washbasin lifts

Products

BASICLINE 415

BASICLINE 433 - With mirror and lighting

DESIGNLINE 417 - With mirror and lighting

The Washbasin lift is designed and tested to achieve optimum operation reliability and long life, provided that the operation, maintenance and inspections are carried out in accordance with the prescribed instructions. If in spite of this a fault appears you can get guidance about what to do according to the fault finding list below.

Remove the load from the basin before fault finding and repair work is carried out. Fault finding, service and repair work shall be made by competent persons only.

If any problem remains after you have taken actions in accordance with the list below you must contact a competent technician or your supplier.

Symptom	Action
The Washbasin lift does not move when a control signal is given	<p>Check that the fuse for the mains feed is not damaged</p> <p>Check that the mains plug is connected.</p> <p>Take off the mounting plate to reach the motor and control box. Check that the green light on the control box is on. This indicates that there is power to the control box.</p> <p>If the lift still does not move contact an authorized technician and/or your supplier.</p> <p>This shall as first action, after above check points, check that all cables are connected and undamaged, and that the green light on the control box is lighting.</p> <p>If it is not lighting the control box is probably defect. Order a new unit from Granberg.</p>
The safety switch is not working (accessories)	<p>Check that the cable from the safety switch is connected.</p>