

## EN Troubleshooting Guide Baselift

### Products

BASELIFT 6300 / 6310  
 BASELIFT CORNER 6301 / 6311  
 BASELIFT CORNER 6302 / 6312  
 BASELIFT CORNER 6303 / 6313  
 Sink Module Granberg ES11  
 Sink Module Granberg ES20  
 Sink Module Granberg ES30  
 Sink module Granberg ESG  
 Sink module Granberg ESH  
 Mini kitchen module Granberg ESF  
 Mini kitchen module Granberg ESFS  
 Mini kitchen module Granberg ES11S2  
 Combi Kitchen module Granberg ES11S4  
 Combi Kitchen module Granberg ES20S4  
 Combi Kitchen module Granberg ES30S4  
 Combi Kitchen module Granberg ESHS4  
 Hob module Granberg S4  
 Workbench module Granberg CT

The Worktop lift unit is designed and tested to achieve optimum operation reliability and long life, provided that the operation, maintenance and inspections are carried out in accordance with the prescribed instructions. If in spite of this a fault appears you can get guidance about what to do according to the fault finding list below.

Remove the load from the worktop before fault finding and repair work is carried out. Fault finding, service and repair work shall be made by competent persons only.

If any problem remains after you have taken actions in accordance with the list below you must contact a competent technician or your supplier.

Symptom	Action
<b>The worktop lift unit does not move when pushing the button</b>	<p>Check that the mains plug is connected.</p> <p>Check that the wires are properly fastened in the control device.</p> <p>Try to reset the system by pushing the button for down in 5 sec. The reset has succeeded when you hear a "click" sound. Try to run the worktop lift unit down and up all the way to respectively end position.</p>
<b>The worktop lift unit does not move when pushing the button and it clicks three times from the control box</b>	<p>The worktop lift is not possible to run if the connection to the security strip is broken.</p> <p>Check that the security strip is connected and that there are no damages.</p> <p>Check the connections between the security strips if the worktop lift has several security strips.</p>
<b>The lift is not in line, the motors are in different positions</b>	<p>Run the worktop lift down until it stops. Press down again and wait until the motor legs are in line. Now you have synchronized the motor legs.</p>